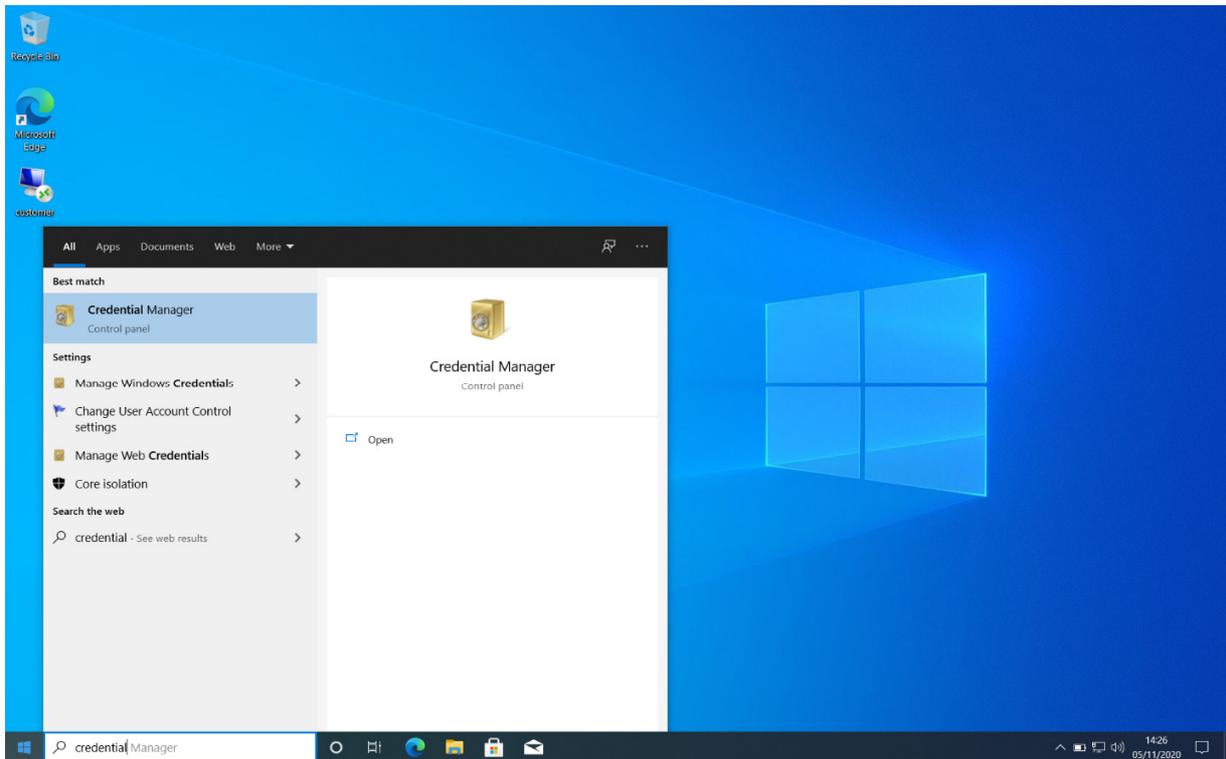




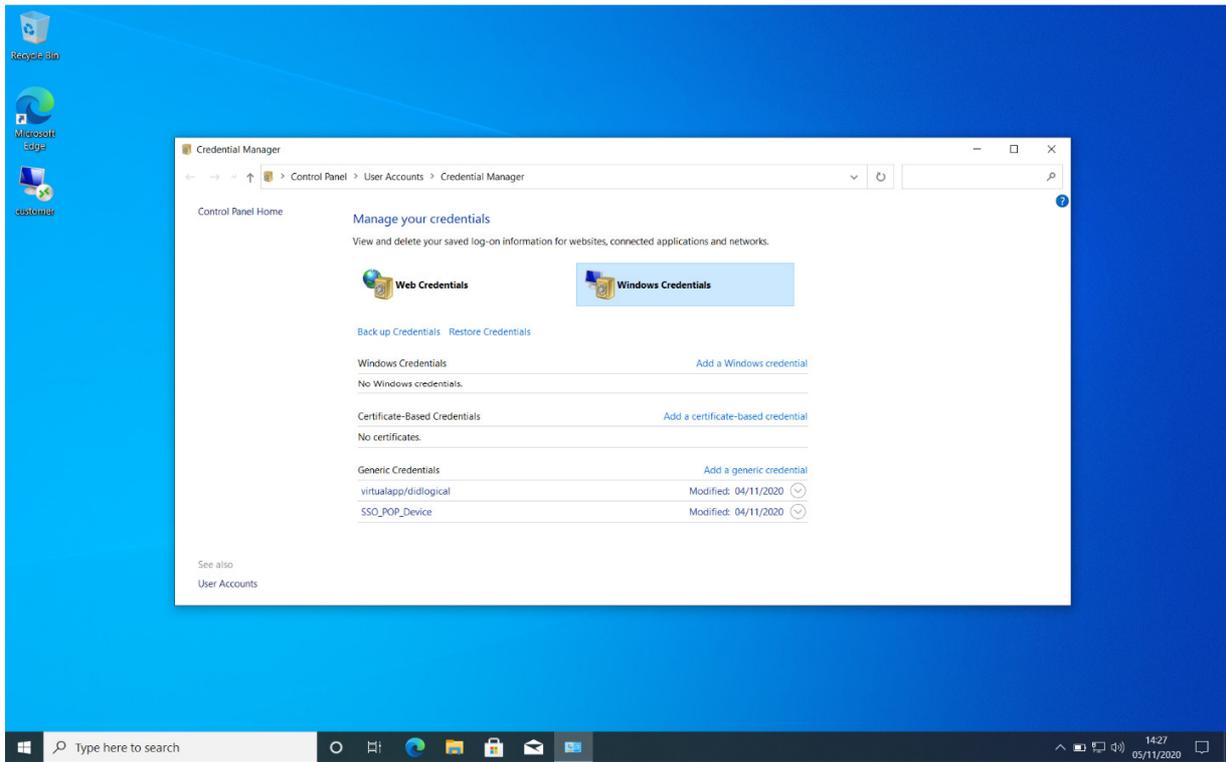
Saving your Hosted Desktop password

Please note we strongly recommend you DO NOT save your Hosted Desktop password on your workstation as this could be a security risk.

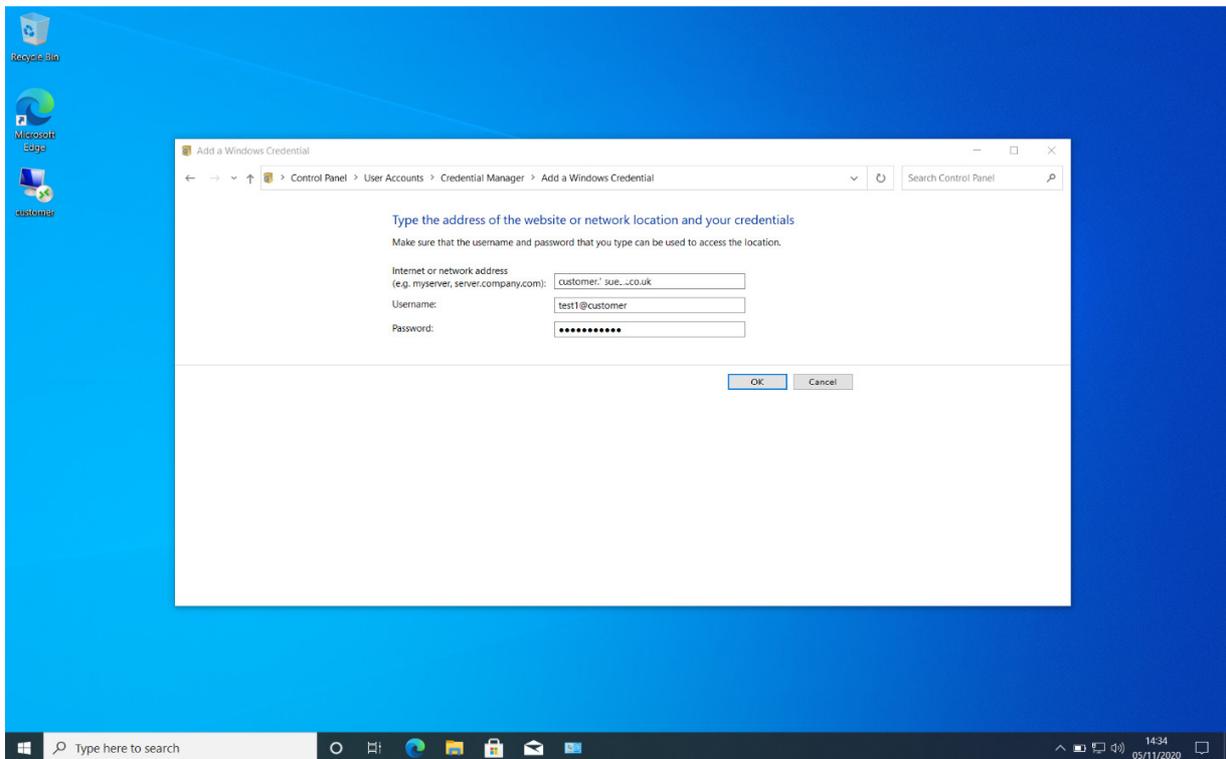
However you can mitigate this risk if you are also using our Multi Factor Authentication to login.



On your windows workstation open start menu and type "credential", when the Credential Manager appears select it.

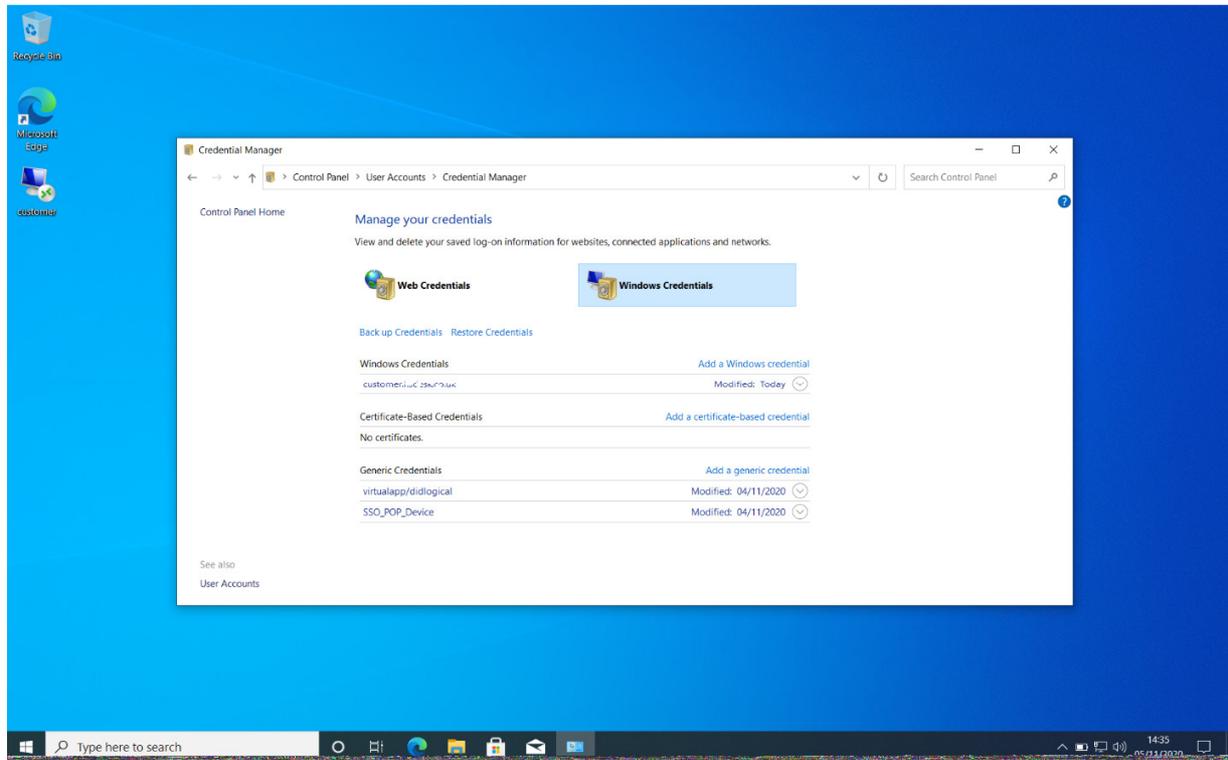


Select "Windows Credentials" then select the link "Add a Windows credential"

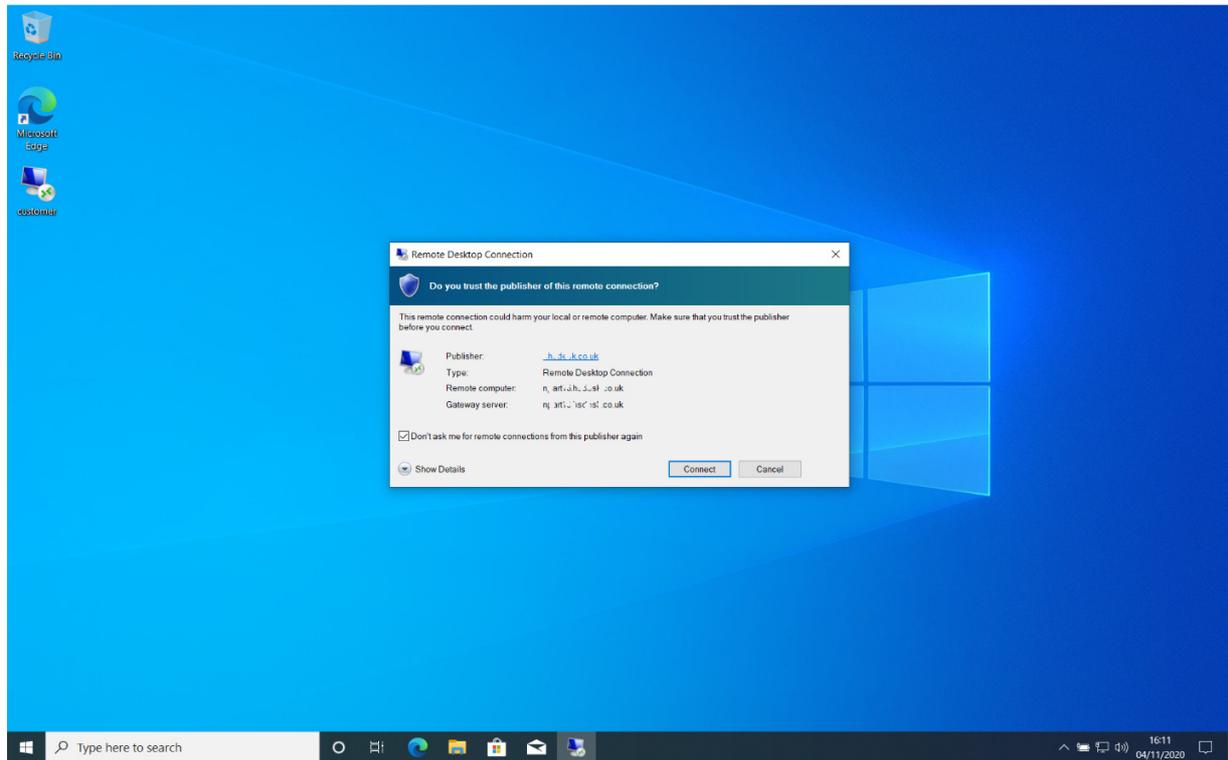


In the "Internet or network address field" type in the Hosted Desktop website address without the https://

Enter the username and password then select OK



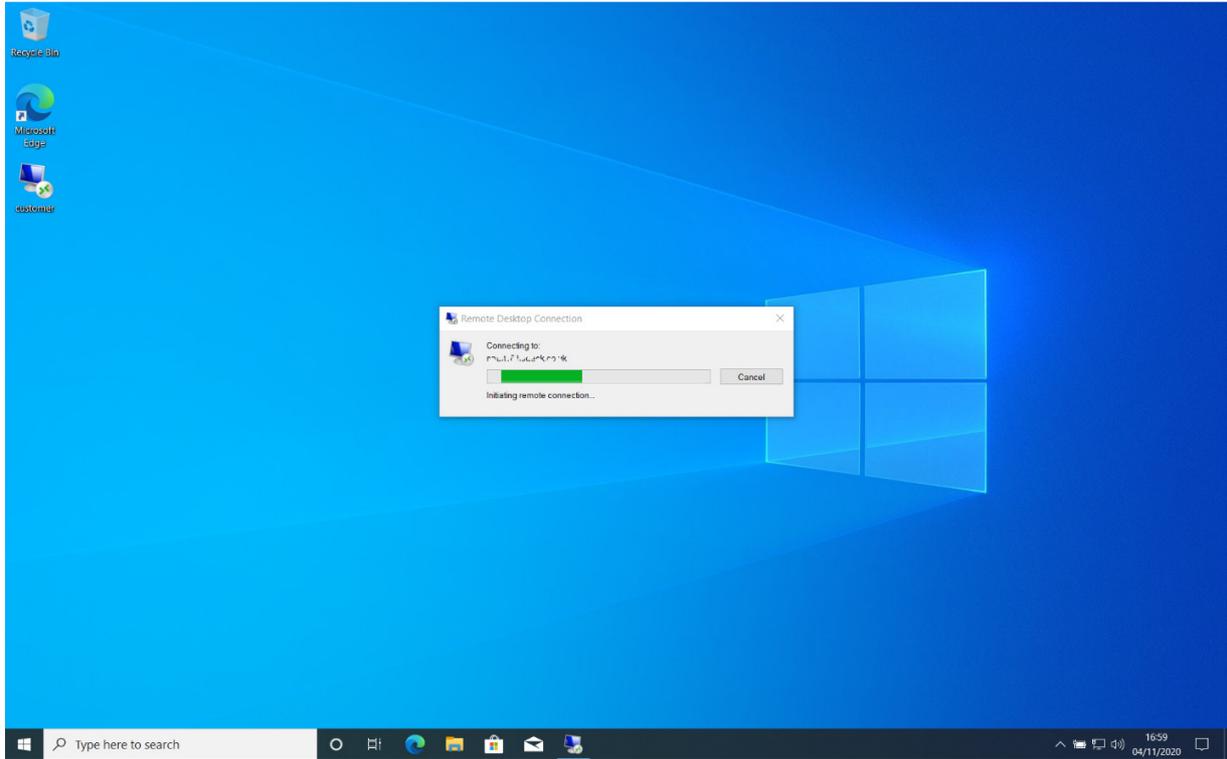
You will now see a new entry under "Windows Credentials", please note this will need re-adding once the old password expires.



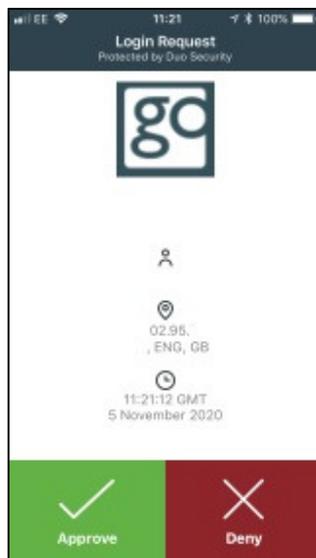
Open the RDP file to start a connection to the Hosted Desktop, you will be asked to trust the publisher.

Tick the box “Don’t ask me for remote connections from this publisher again”, select Connect.

The connection will then start initialising without the need to enter the username or password.



If you have chosen to use our Multi Factor Authentication then at this point you must select “Approve” on the Duo Mobile Login Request.



The connection will then complete and you will be presented with your Hosted Desktop session.